



FEASIBILITY STUDY ON THE OF SERVICES FOR PASSENGERS WITH SPECIAL NEEDS IN PORT SYSTEM HARMONIZATION OF ADRIATIC-IONIAN AREA

WHY?

To improve the accessibility and the mobility of passengers across the Adriatic-Ionian (AI) area and its hinterland, through the development of new cross-border, sustainable and integrated maritime transport-oriented transport system providing optimal solutions to the demand of services to people with different needs and reduced mobility (disabled persons, elderly, minors, pregnant women, etc.) in port terminal structures

INTERESTED AREA



Adriatic-Ionian



STATE of the ART

Society is undergoing economic & demographic conditions, changes and behaviours that are affecting the overall growing dynamics of mobility phenomenon

2012 EUROSTAT
 est. 70 mln disabled people
 (over 15y), equiv. to 17,6% of
 EU pop.



ALL ARE

potential travellers, to which have to be added other social categories (elderly, minors, pregnant women, etc.) that during their travels (pleasure, work and other commitments), require specific and similar assistance.

PLUS
 ELDERLY REPRESENT
 18% EU POP. OVER 65Y
 (2012 DATA)



GOALS & EU guarantees

These changes requires improvement in the accessibility of maritime passenger transport services

Categorisation of the existing barriers to travel to overcome

Physical (environmental/
 mobility) architectural barriers

Communication/Information
 barriers

Barriers
 made by procedures

Barriers determined by behaviour
 (management, public attitude)

EU protects travelers' individual rights with these legal principles

non-discrimination

accurate, timely and accessible
 information

immediate and proportionate
 assistance

The same EU law foresees specific guaranty to people with disabilities

The goal is to provide to them a right to transport on an equal footing with other passengers: non-discriminatory treatment and specific assistance free of charge for disabled persons and persons with reduced mobility both at port terminals and on board ships (Regulation UE 1177/2010 on maritime passenger rights)

By granting:

- right to access to transport
- right to special assistance
- right to special assistance